

WELCOME TO THE JELD-WEN FAMILY STAY PARK

Recreational Vehicle Parking Area

The JELD-WEN Family Stay Park is provided as a free service to patients who are actively receiving treatment at St. Charles Health System and their families. Our recreational vehicle area was developed for your convenience and is designed to make your stay at St. Charles more restful. Please note that only one space is provided per patient. The RV park is not available for use by agency physicians or nurses unless they are a patient or family of a patient meeting the criteria below.

GENERAL INFORMATION:

- Patients and family members of patients who reside more than 50 miles from the hospital and are admitted as inpatients to St. Charles Bend – or, on a case-by-case basis, for outpatient care – are invited to stay at JELD-WEN Family Stay Park.
- Spaces are filled on a first-come, first-served basis. Reservations may be accepted based on availability. Please call 541-382-4321 ext 7539 for more information.
- Registration for an RV space is at the Main Admitting office, near the Main Entrance of the Bend hospital. When Main Admitting is closed, the Emergency Department provides check-in services.
- Please provide state-issued identification at registration.
- Each space is provided with free water, power, sewer and garbage services.
- RV washing is not permitted.
- RV camp sites must be kept clean and orderly.
- Tent camping and open burning fire rings are prohibited.
- Small pets (weighing less than 35 lbs) are allowed. They must be orderly and their waste must be picked up regularly.
- Per St. Charles policy, pets may not enter the hospital or clinics.

- Parking on the grass is not permitted.
- Length of stay is generally one day prior to admission or beginning of treatment up to one day after discharge or completion of treatment.
- If you need to extend your stay, you must go back to Main Admitting each week to renew your registration. Contact Facility Services at 541-706-6250 if you have any problems with your site. If you are calling outside of regular business hours, please contact the operator at 541-382-4321 and ask for the duty engineer.
- If you are staying in the park during the winter months, the water is turned off to prevent the lines from freezing. If you need to fill containers or holding tanks, please call 541-382-4321 and ask for the duty engineer.

ADDITIONAL INFORMATION:

The Cascades Café on the second floor of the hospital provides hot meals, drinks and snacks. There is also a deli on the first floor open Monday through Friday that provides light meals and drinks. We have vending machines near the Emergency Department. The Gift Store next to the deli and off the Main Lobby has a variety of items to be purchased.

TO REGISTER:

- Please complete the registration form below (Form A) and give to Main Admitting.
- Place registration (Form B) in the vehicle window.
- Return (Form B) to Main Admitting when you are ready to leave the Park.

The JELD-WEN Family Stay Park is made possible through a generous contribution from the JELD-WEN Foundation.

JELD-WEN FAMILY STAY PARK REGISTRATION FORM A

Name: _____

Address: _____ City: _____ State: _____ Zip: _____

Patient Name: _____ Phone: _____

Arrival Date: _____ Departure Date: _____

Space Number: _____ Vehicle License Number/State: _____

Acct. #: _____ St. Charles Caregiver: _____



Local RV parks:

Bend / Sisters Garden RV Resort
67667 US-20, 97701
541-549-3021

Crown Villa RV Resort
60801 Brosterhouse Road, 97702
541-388-1131

Keystone RV Park
305 NE Burnside Ave., 97701
541-382-2335

Juniper Grove RV Park
2300 NE Division St., 97701
541-447-8687

Scandia RV Park
61415 S. Hwy 97, 97702
541-382-6206

Snowy River RV Park
56148 Solar Drive, 97707
541-593-2597



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