St. Charles HEALTH SYSTEM

Nondiscrimination notice

St. Charles Health System, Inc. complies with applicable federal and state civil rights laws and does not discriminate, exclude, or treat individuals differently on the basis of race, color, religion, gender, age, national origin, disability, sexual orientation, gender identity, veteran's status, genetic information, marital status or any other legally-protected classification.

To help with communication, St. Charles provides the following free aids and services:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English

If you are in need of these services, please let a staff member know or contact our interpreting service, InDemand, at 855-347-4660 (passcode: Bend).

Arabic ملحوظة: إذا كنت تتحدث اذكر (العربية) - رقم) 1-855-347-4660 اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم

Cambodian ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-855-347-4660

Chinese (繁體中文) - 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-347-4660

Farsi (فارسی) - توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با تماس بگیرید. 855-347-4660

French (Français) - Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-347-4660

German (Deutsch) - Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-347-4660

Japanese (日本語) - 日本語を話される場合、無料の言語支援をご利用いただけます。 1-855-347-4660 まで、お電話にてご連絡ください。

Korean (한국어) - 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-347-4660 번으로 전화해 주십시오.

Oromo (Oroomiffa) - Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-855-347-4660

Romanian (Română) - Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-855-347-4660

Russian (Русский) - Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-347-4660

Thai (ภาษาไทย) - ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-855-347-4660

Ukrainian (Українська) - Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-855-347-4660

Vietnamese (Tiếng Việt) - Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-347-4660

Spanish (Español) - Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-347-4660

If you believe that St. Charles has failed to provide these services or discriminated in another way on the basis of race, color, religion, gender, age, national origin, disability, sexual orientation, genetic information, marital status, gender identity, veteran's status, or any other legally-protected classification, please contact the Corporate Compliance Officer at 541-706-5932, or you may file a report through EthicsPoint at 1-888-373-8881 or **www.schs.ethicspoint.com**.

You may also file a civil rights complaint directly with the U.S. Department of Health and Human Services:

The Office for Civil Rights
U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at
http://www.hhs.gov/ocr/office/file/index.html.

This statement is in accordance with the provision of the Title VI of the Civil Rights act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and regulations of U.S. Department of Health and Human Services issued pursuant to the Acts, Title 45 of the Code of Federal Regulations Parts 80, 84, 91 and 92. This statement is also in compliance with The Nondiscrimination in Health Programs and Activities final rule implemented in Section 1557 of the Affordable Care Act.